Dear Dr. Simone Dahrouge,

The Bruyère Continuing Care Research Ethics Board (REB) is pleased to give you ethical approval for the period March 20, 2017 to March 20, 2018.

The following documents have been approved:

- IRIS application form, received March 8, 2017
- Study protocol, received March 8, 2017
- Appendix A: Practice activities, received March 8, 2017
- Appendix B: Community resource referral form, received March 8, 2017
- Appendix C: letter of support from SWCHC, received December 6, 2016
- Appendix D1: Invitation letter re: participation in ARC, dated February 2, 2017
- Appendix D2: Primary care practice and provider information sheet and consent form, dated February 3, 2017
- Appendix D3: Provider information and consent form for interviews, dated February 3, 2017
- Appendix D4: Reminder email re: invitation to participate in ARC, dated February 2, 2017
- Appendix D5: Practice recruitment follow-up telephone script, dated February 2, 2017
- Appendix Ea: Information brochure, received March 8, 2017
- Appendix Eb: Navigation services, received March 8, 2017
- Appendix F: Overview of tools and measurements, received March 8, 2017
- Appendix G: Practice survey, dated January 13, 2017
- Appendix H: Practitioner survey, received dated February 7, 2017
- Appendix I: Patient survey, dated February 22, 2017
- Appendix J: Navigator training assessment, received December 6, 2016
- Appendix L: Rapid Cycle evaluation tool, dated January 10, 2017

At Bruyère, we promise you... Kind • Safe • Care
The Bruyère Continuing Care REB complies with the membership requirements and operates in compliance with the Tri-Council Policy Statement: Ethics Conduct for Research Involving Humans; the International Conference on Harmonization - Good Clinical Practice: Consolidated Guideline; the provisions of the Personal Health Information Protection Act 2004; and the Food and Drug Act of Health Canada and its applicable Regulations.

Please be advised that any complaints made by participants must be reported to the REB. All changes to the approved protocol must be approved by the REB. Please complete an Annual Project Update/Notification of Termination form by the approval end date as noted above.

We wish you the best of luck with your research endeavors.

Sincerely,

Gordon DuVal, SJD
Chair, Research Ethics Board
Bruyère Continuing Care
gduval@bruyere.org
613-627-5399

cc: Iman Sabra