CCSBE 2020

Lessons learned: researching gender and other intersectional influences in venture creation

Dr. Barbara Orser

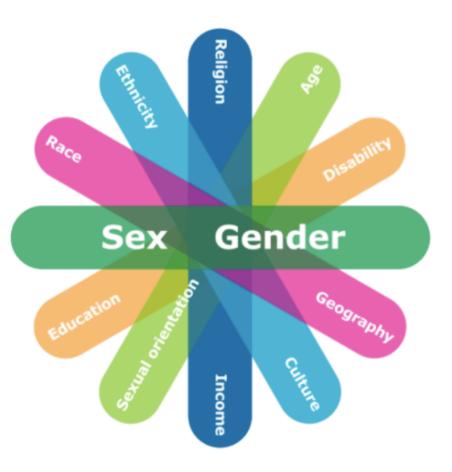
Deloitte Professor, Management of Growth Enterprises Telfer School of Management University of Ottawa

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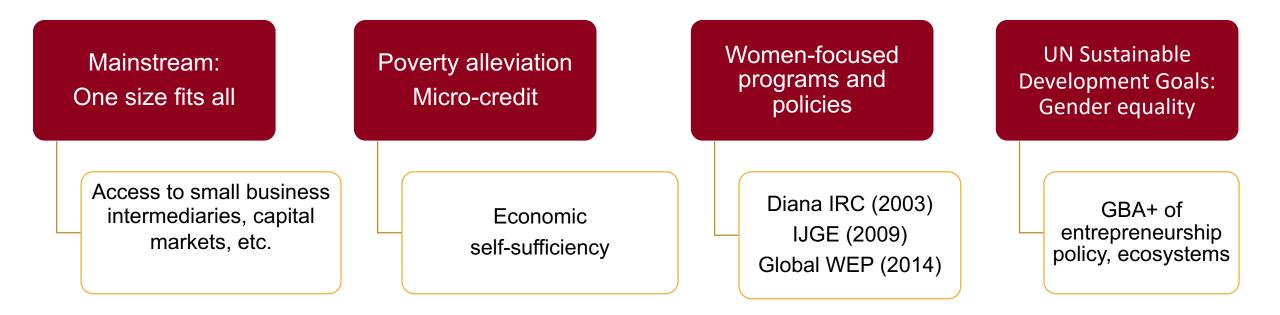
Take-aways

- 1. Clarify theoretical and temporal context
- 2. Avoid cherry-picking the literature
- 3. When reporting 'differences' employ comparative data (Fischer et al., 1993)
- 4. Account for founder and ecosystem influences



How, if at all, does gender influence venture creation?

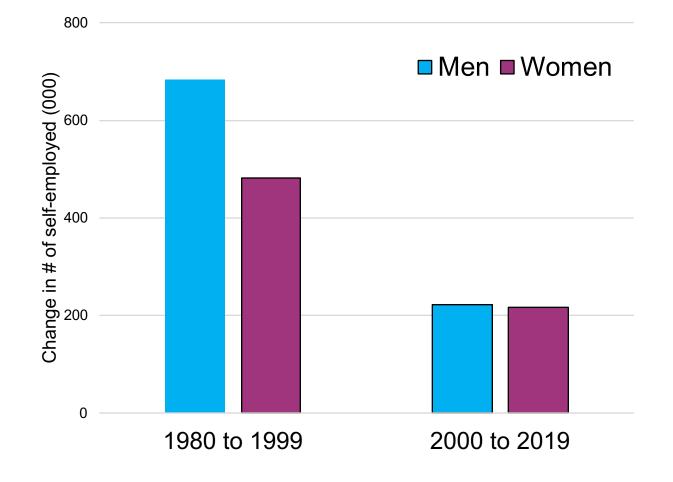
Evolution of policy and program approaches to start-ups | venture creation (Orser, 2020)



Evolution of theoretical approaches to start-ups | venture creation (Orser, 2020)

Mainstream: One size fits all	Poverty alleviation Micro-credit	Women-focused programs and policies	UN Sustainable Development Goals: Gender equality
Institutional theory Theory of change Neo-liberal economics	Emancipatory theory Gender empowerment Gender planning & development theory	Black feminist critique Social feminism Entrepreneurial feminism Post-structuralism	SD theory Ecological theory

Change in absolute number of self-employed (SE)*



- 1980 to 1999: significant increase in SE over 20-years
- 2000 to 2019: little gender difference in change in absolute number of self-employed
- Clarify temporal period to avoid confusion, misperceptions, exaggeration...

Newcomers: immigrant-owned SMEs

Importance: social richness, skills gaps, entrepreneurial spirit, offset low birth rates, aging population... (Hyder, 2020)

Debate: immigrant vs non immigrant-owned SMEs

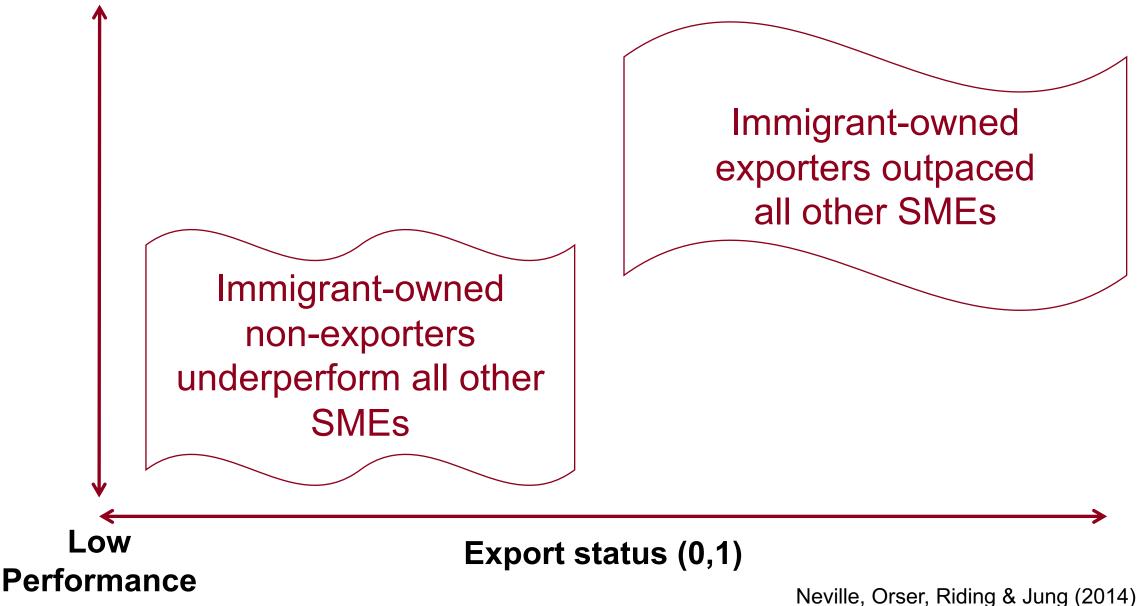
- Underperformance: necessity-based, salary substitution, lack track record
- Overperformance: leverage international acumen, networks, credentials

Neville, Orser, Riding & Jung (Journal of Business Venturing, 2014)

- Survey of Financing of Growth of SMEs (Statistics Canada)
- Performance measures: longitudinal tax data for each firm (CRA)
 - Annual revenues
 - Salary mass
 - Pre-tax profit
 - Number of employees



Exporter SMEs



Innovation & public procurement

Importance: innovation drives growth, entrepreneurs seek new markets

Debates about gender of firm ownership and ...

- Types and rates of innovation
- Access to federal SME contracting

Government procurement: 13% GDP

- SMEs account for \$5.5 billion (35.0%) of total value of federal contracts
- Contracts <\$1M, SME share of value equals 80.0% (PSPC, 2019)

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BENCHMARKING SMALL AND MEDIUM ENTERPRISES AS SUPPLIERS TO THE GOVERNMENT OF CANADA INCLUSION, INNOVATION AND INTERNATIONAL TRADE

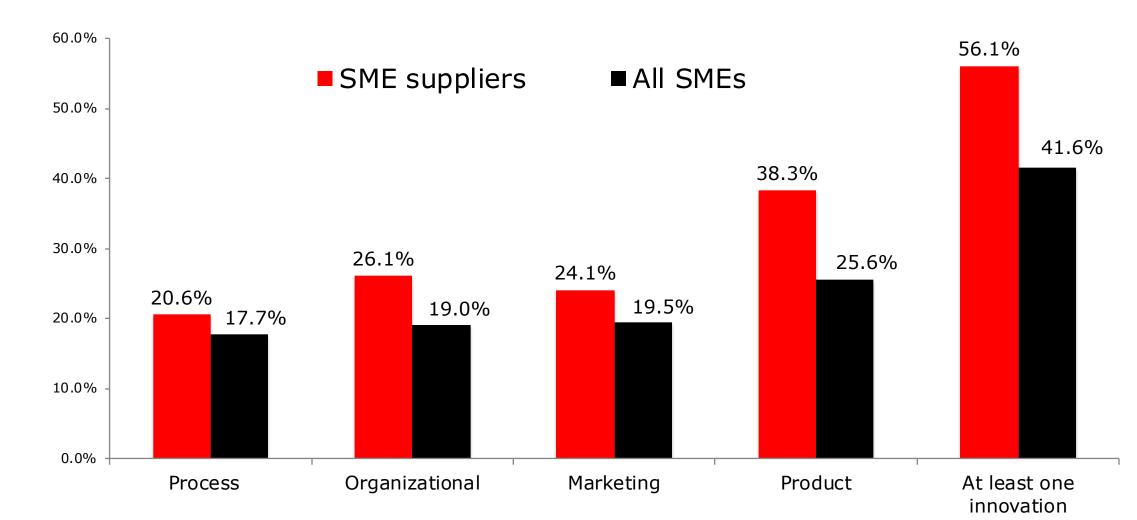
BY ALLAN RIDING, BARBARA ORSER & DIANE LIAO COLLABORATORS QUANG DUONG & JÉRÔME CATIMEL



IN COLLABORATION WITH

Public Services and Services publics et
Procurement Canada Approvisionnement Canada

SME suppliers vs all SMEs by type of innovation

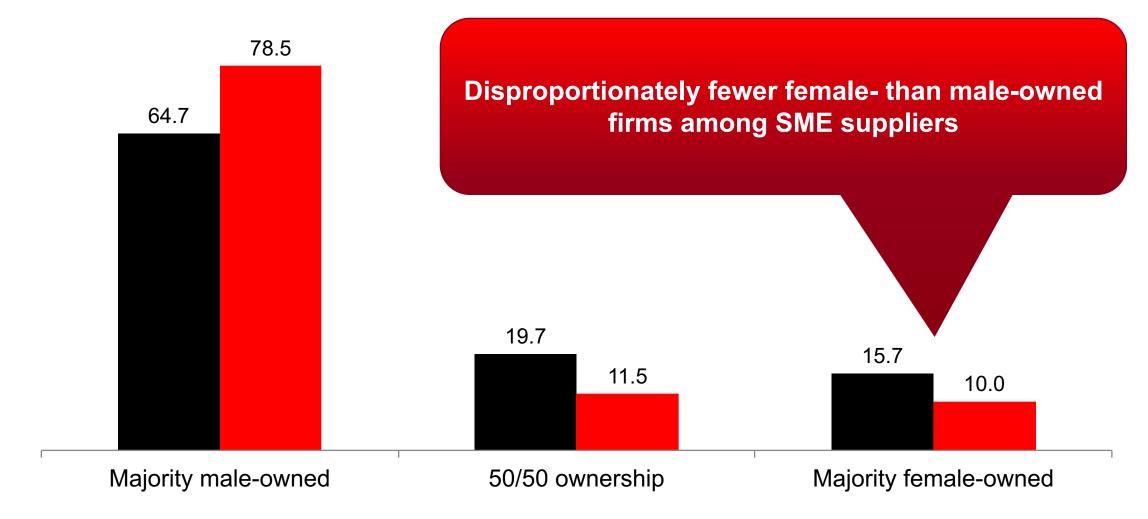


Riding, A.L., Orser, B., Liao, D., (2018)

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Gender of firm ownership & SME suppliers

■ All SMEs ■ SME suppliers



Riding, A.L., Orser, B., Liao, D., (2018)

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Innovation & public procurement findings

Likelihood of innovation is specific to sector, type of innovation...

Accounting for other owner and firm characteristics:

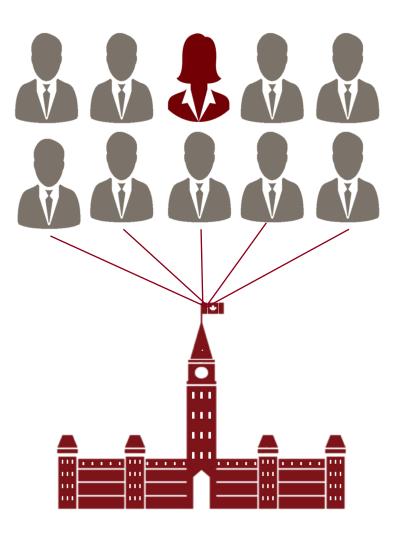
 Maj. women-owned more likely than men-owned SMEs to introduce marketing innovation in Whise. & Retail

Federal SME suppliers: likelihood differs by sector

- No gender differences among Goods Producers, Professional, Scientific & Technical firms
- Gender differences among Retail, Wholesale, Other Service SMEs

Takeaways:

- Avoid generic constructs of innovation, anecdotes, aggregating or averaging data
- Granular data informs targeted interventions



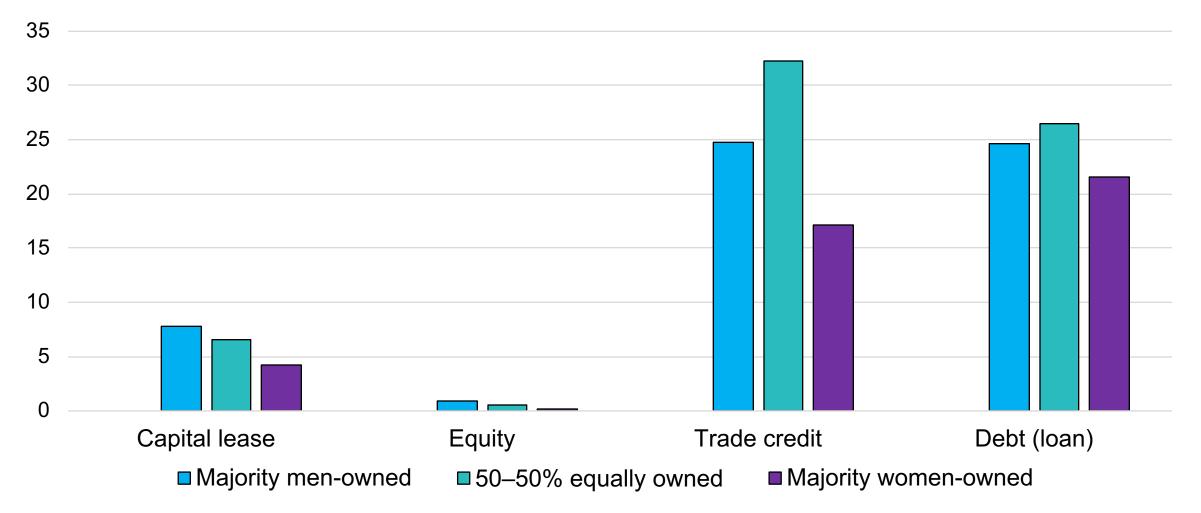
Orser, Liao, Riding, Quang, Catimel (2018, forthcoming)

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Access to capital

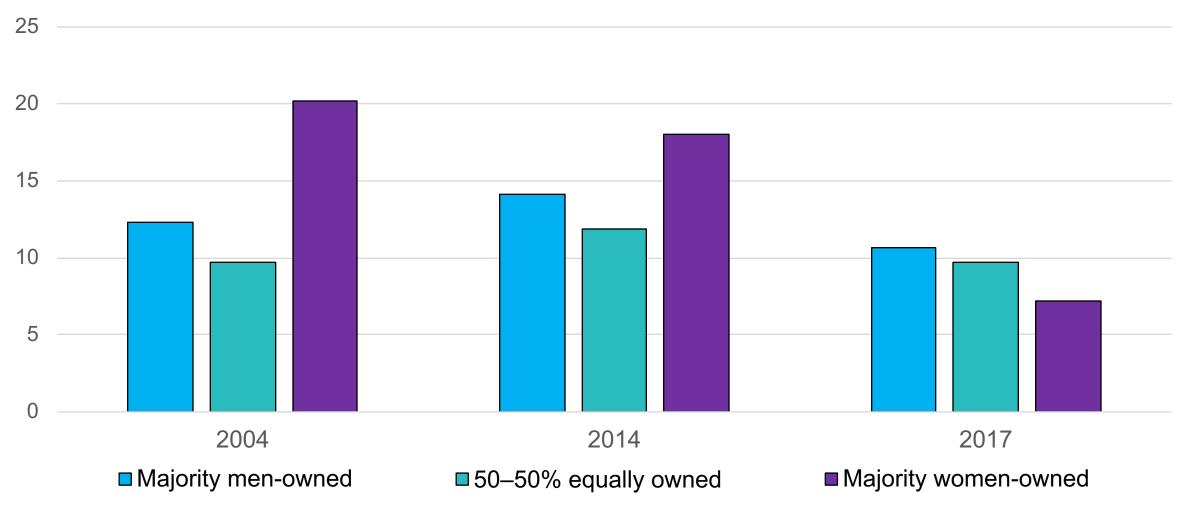


Financing requested (e.g., loan application)



Statistics Canada, 2017 Survey of Financing Growth of SMEs

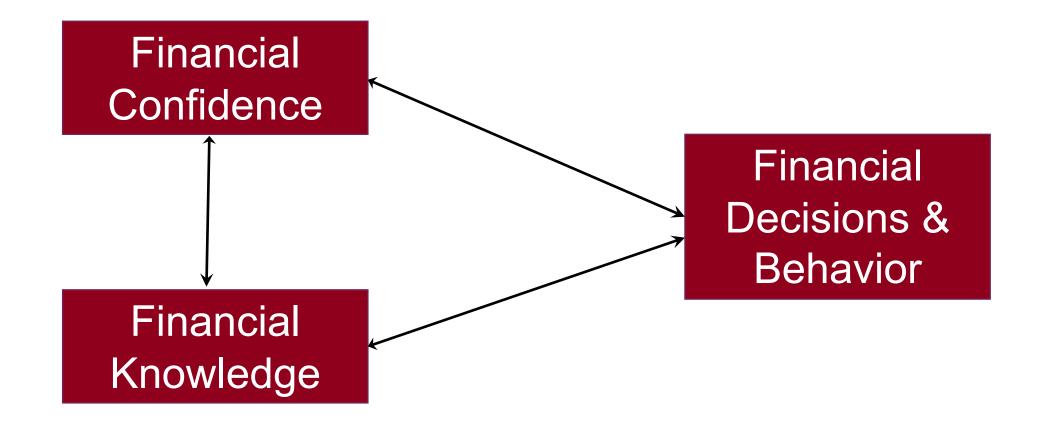
Turndown rate on applications (2004, 2014, 2017)



Statistics Canada, Survey of Financing Growth of SMEs

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Financial literacy





Knowledge Centre

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English > Research: Financial Knowledge & amp; Financial Confidence — Closing Gender Gaps in Financing Canadian Small Businesses

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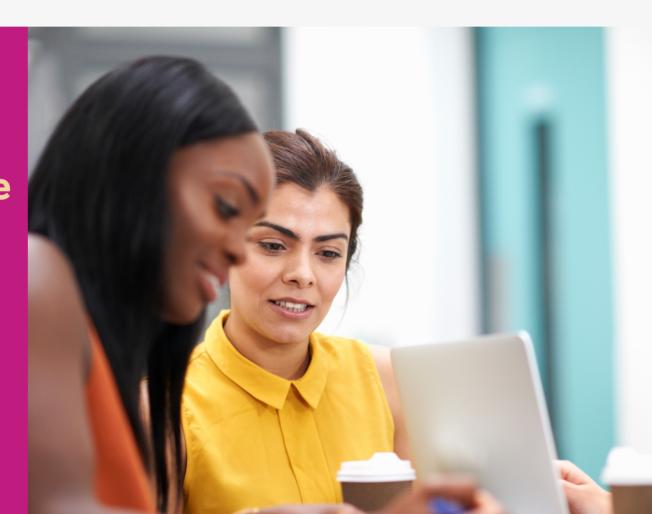
The Scotiabank Women Initiative

FINANCIALS

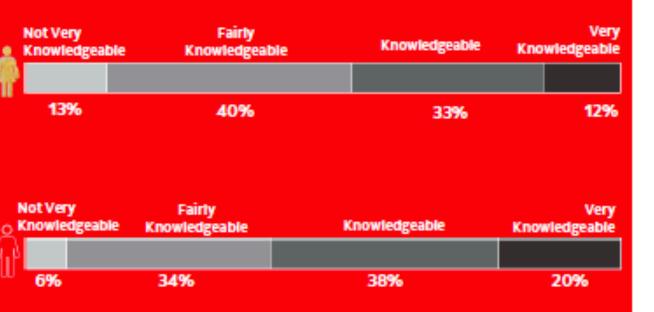
Research: Financial Knowledge & Financial Confidence — Closing Gender Gaps in Financing Canadian Small Businesses

Why Join ~

Our research identifies financial knowledge needs among womenowned small businesses in Canada. Read the full report.



Overall self-assessed level of financial confidence



216. How would you rate your overall level of financial knowledge?

ource: The Scotlabank Women InitiativeTM Inancial Knowledge & Financial Confidence iosing Gender Gaps in Financing Canadian Small Businesses (2020)

ScotiabankWomenInitiative.com

Percentage of participants who rated their financial knowledge as high

Concept	Men	Women
Managing cash	70.8%	69.3%
Financial statements	66.0%	62.5%
Credit scores	60.0%	55.5%
Cash flow forecasting	49.6%	42.5%
Payroll taxes	46.6%	39.9%
Ways to improve access to credit	43.2%	37.3%
Liquidity	52.2%	37.3%
Sources of small business financing	39.6%	35.5%
Financial risk management	44.8%	35.5%
Valuing a small business	41.4%	32.9%
Debt financing	39.0%	31.5%
Working capital financing	39.0%	29.1%
Fixed asset financing	38.6%	26.9%
Financial ratios	38.0%	26.7%
Equity financing	36.0%	26.7%
Angel investors and syndicates	21.6%	15.6%
Export financing	19.2%	12.6%

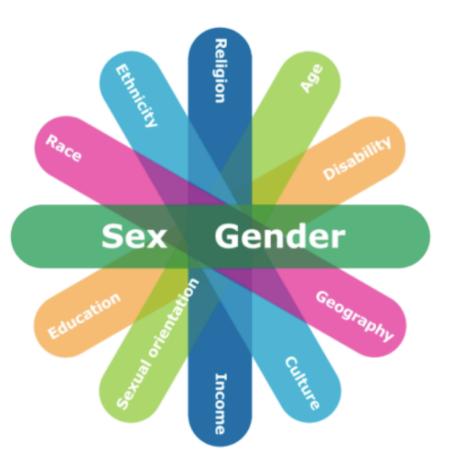
Scotiabank

Q17. On a scale from 1 to 7, where 1 means very low and 7 means very high, how would you assess your financial knowledge about the following business concepts? Percentage of men/women participants rating financial knowledge as 'high' (5, 6 or 7 on a seven-point scale).



Recap

- 1. Clarify theoretical and temporal context
- 2. Avoid cherry-picking the literature
- 3. When reporting 'differences' employ comparative data (Fischer et al., 1993)
- 4. Account for founder and ecosystem influences



GENDER-SMART ENTREPRENEURSHIP EDUCATION & TRAINING PLUS GEET+

Dr. Barbara Orser & Dr. Catherine Elliott



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Neville, F., Orser, B.J., Riding, A.L., Jung, O., (2014). Do Young Firms Owned by Recent Immigrants Outperform Other Young Firms? *Journal of Business Venturing*, 29(1):55-71.

*Orser, B., (2011). Action Strategies to Support Women's Enterprise Development, Canadian Taskforce for Women's Business Growth. <u>http://sites.telfer.uottawa.ca/womensenterprise/</u>

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Lessons learned: researching gender and other intersectional influences in venture creation

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Access slides and reports at

Women Entrepreneurship Research Exchange

<u>https://sites.telfer.uottawa.ca/were/</u>

Scotiabank Women Initiative[™]

 https://www.scotiabank.com/womeninitiative/ca/en/knowledge-centre/learning-aids.html

